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Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37240-9021

Dear TRA,

03-00383

On behalf of the Tennessee Alliance of Information & Referral Systems (TN AIRS), the state affiliate to the national Alliance of Information and Referral Systems (AIRS) organization, I am writing in support of the United Way of Metropolitan Nashville's (UWMN) petition for 2-1-1 in ten counties in Middle Tennessee. Representatives from TN AIRS have met with UWMN, Crisis Intervention Center, and First Call for Help in Rutherford County to verify that these call centers operate according to AIRS standards. Furthermore, Dan Williams, National 2-1-1 Director, has met with these agencies and given approval to their partnership model.

The approval of UWMN's petition will be a major step in the goal of 211 coverage for all Tennesseans.

Sincerely,

Ronald E. Reid
President, TN AIRS

c/o
LINC Department
Memphis-Shelby County Public Library & Information Center
3030 Poplar Avenue
Memphis, Tennessee 38111-3527